



Information security for iba products

Guide Issue 2.0

> Measurement Systems for Industry and Energy

Publisher

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Issue	Date	Author	Changes
2.0	02-2024	mk/rm	ibaManagementStudio added; chapter Ports revised; new GUI; Description of User Management and certifi- cates reduced

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1 Preface

The convergence of Information Technology (IT) and Operation Technology (OT) in the course of Industry 4.0, the increasing integration of smart sensors that communicate directly with a cloud, as well as the requirement to include measurement data from production in IT networks, are all giving rise to new risks for operators of OT networks.

Many of these risks are already known from the office-based IT environment – and attempts are therefore being made to mitigate them by similar means. However, since other priorities prevail in OT networks, these traditional solutions must be adapted to the new environment and, in some cases, entirely new solutions must be found.

The aim of this guide is to make it easier for you to integrate the iba system securely into your network – to ensure that the respective security requirements in the IT and OT environment can be met for measurement data acquisition, recording and analysis.

2 Industrial Security

2.1 Differences between office-based and industrial security

All too often, "information security" only refers to the office-based IT systems. In these areas, protection goals such as confidentiality and integrity have a very high priority. Functional limitations, such as network failures, network problems such as jitter or interference with VoIP connections, or general errors in image transmission in video conferences, on the other hand, are more likely to be tolerated.

In the industrial sector, in particular with automation systems that communicate via "real-time protocols", network failures or the aforementioned jitter can quickly lead to malfunctions or damage to the equipment. In the worst case, this may endanger personnel – for example, if signals do not arrive on time. Therefore, as a protection goal, availability has a very high priority in OT environments. Besides availability, integrity is also very important. If the signals for setpoints and real values were to be swapped via a manipulation, this would prove just as catastrophic as a failure! In order to ensure these protection goals, the security of the components used, as well as their correct configuration and the structure of the networks, must not be ignored.



Fig. 1: Comparison of priorities in the fields of IT (left) and OT (right)

Furthermore, when using antivirus, firewall or deep-packet inspection solutions in OT networks, care must be taken (through appropriate configurations) to ensure that latencies as well as resource consumption do not negatively affect the operation of the system.

Therefore, the technical protection and security measures from classic office IT cannot be mapped directly 1:1 to the industrial sector.

2.2 Information Security Management System (ISMS)

Managing information security is not a one-time task, but rather an ongoing one that is usually mapped within processes. These processes are designed to ensure that information security is achieved or maintained at an acceptable level over time. The graphic below illustrates this concept and compares it with the approach whereby security is conceived merely as a project.



Fig. 2: Security level over time (source: IEC 62443-1-1)

The necessary processes are combined in an ISMS (information security management system) and can thus be managed more easily.

In the first step, an inventory of the company is taken and all relevant systems, processes, and employees are identified in a risk assessment and evaluated with regard to potential vulnerabilities and their impact. This analysis provides the basis for the subsequent creation of technical and organizational measures, such as policies to be documented and the roll-out of solutions to minimize any vulnerabilities or risks found. The effectiveness and efficiency of these measures are continuously reviewed and improved.

This process is repeated cyclically and thus continuously improves the organization's security level.



Fig. 3: Continuous process with an ISMS



Step	Description
Risk assessment	This step is about identifying and assessing risks in the plant.
	What are the threats and vulnerabilities?
	 Refer to empirical values from the past
	 Extensive and in-depth analysis of network zones, open ports, systems and permissions
	 Bottlenecks in resources (network, system) and re- sulting DoS effects (Denial of Service)
	 Inefficiently defined user rights or granular concept of permissions
	 Outdated software, exploitation of vulnerabilities by malicious software
	 Inadequate firewall configuration
	Etc.
Policies, organizational measures	For some risks, there is either no technical solution or it is not financially commensurate with the risk. Such risks are best mitigated through policies and targeted employee-awareness training. These measures also in- clude, for example, the designation of responsible per- sons who, when production is restarted after a security incident, execute defined and trained evaluation and documentation procedures.
Technical measures	Here, risks are minimized by means of customized technical solutions that allow control of organizational measures and enable the company to implement state- of-the-art security standards.
Audits and improvement	Independent audits should be conducted. The most suitable auditors are security experts from outside the company who are able to critically evaluate its technical infrastructure. They can impartially assess whether the implemented measures are effective and make recom- mendations for improvement.

Table 1: Steps to ensure IT security

2.3 The iba system in the ISMS

The iba system must be included in the user's ISMS and continuous processes.

It is the user's responsibility to ensure the secure operation and integration of the iba system in terms of the connectivity to the process, the data recording, the (automated) analysis as well as the output of iba data to a higher-level system.

This guide provides valuable information on safe and secure operation.

iba

3 Security measures at iba AG

3.1 Supply chain security

iba AG collaborates with long-standing partners with whom close communication takes place via secured channels. iba AG's contractual partners are subject to the information security agreements for suppliers, which were revised as part of the ISO 27001 certification. These agreements stipulate technical and organizational measures that prioritize information security, minimize errors in production, and make it much more difficult to compromise the supply chain.

As part of the AEO (Authorized Economic Operator) certification, additional requirements and checks were introduced for employees, as well as access security for the sites and premises, in order to secure the goods from the moment they are received until they are shipped.

3.2 Product life cycle

Additional security measures cannot be added retrospectively as a so-called "bolt-on solution". This is also not a viable path for economic reasons. Instead, the respective security requirements are taken into account, adapted and reviewed as early as the product design phase – and in all subsequent phases of the product life cycle.

3.3 iba computer systems

The computer systems of iba AG are equipped with the current IoT Enterprise Edition of Microsoft Windows and are provided with the latest Windows updates before delivery. They are also checked by means of multiple test procedures. These tests have a minimum duration of 24 h and ensure the correct functioning of the computer system.

Only the software necessary for operation is installed on the computer systems; this consists of the base-system (Windows) and the software specified in the order.

Additional software of the kind pre-installed on some commercial PC systems from large manufacturers is not installed on computer systems ordered from iba AG, since these programs may negatively impact the systems' performance in industrial environments.

No further security measures are included in the default configuration. This means that the USB ports as well as any removable media are not blocked.

The network is protected solely by means of the firewall built into Windows. This initially ensures that the system is immediately operable in any customer networks. However, it is usually necessary for the customer to configure certain settings to increase security.

3.4 iba hardware

As early as the development phase, we place a particular emphasis on ensuring the secure operation of the respective devices. For example, updates are secured against tampering. Furthermore, in addition to other tests such as EMC (electromagnetic compatibility), penetration tests or "pen tests" for short, are also carried out to improve the security of the devices. The results of the pen tests are fed directly back into the development process and taken into account for both new and updated products.

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3.5 iba software

As with our hardware, we conduct pen tests and attack surface analyses in order to continuously improve our software. Wherever possible, encryption and signature algorithms are used that comply with the current state of the art (see Fig. 4, page 13). Exceptions to this are older protocols that do not support encryption (e.g., SNMP v1, ModBus or S7-300 communication).

All installation packages are digitally signed to ensure that any tampering with the installation package can be easily detected (see Fig. 5, page 13).

ibaAnalyze	rlnstall_x64_v7.2.1.exe Propert	ies X	iba İbaAnalyze	erInstall_x64_v7.2.1.exe Properties	×
Security General	Details Compatibility	Previous Versions Digital Signatures	General Com	patibility Security Details Previous Versions	
Type of file: Description: Location:	ibaAnalyzerInstall_x64_v7.2.1.e Application (.exe) ibaAnalyzer installer C:\tmp	exe	Type of file: Description: Location: Size:	ibaAnalyzerInstall_x64_v7.2.1.exe Application (.exe) ibaAnalyzer installer C:\tmp\modified 70.7 MB (74,227,444 bytes)	
Size: Size on disk:	70.7 MB (74,227,248 bytes) 70.7 MB (74,227,712 bytes)		Size on disk:	70.7 MB (74,227,712 bytes)	
Created: Modified: Accessed:	Monday, October 12, 2020, 10: Tuesday, September 8, 2020, 5 Today, October 12, 2020, 12 m	35:29 AM :36:51 PM inutes ago	Created: Modified: Accessed:	Monday, October 12, 2020, 10:35:29 AM Monday, October 12, 2020, 10:40:17 AM Today, October 12, 2020, 11 minutes ago	
Attributes:	Read-only Hidden	Advanced	Attributes:	L Head-only L Hidden Advanced.	
	ОК	Cancel Apply		OK Cancel Appl	y

Fig. 4: Properties of the installation package

User Account Control X	User Account Control X	
Do you want to allow this app to make changes to your device?	Do you want to allow this app from an unknown publisher to make changes to your device?	
ibaAnalyzer installer Verified publisher: iba AG File origin: Hard drive on this computer Show more details	ibaAnalyzerInstall_x64_v7.2.1.exe Publisher: Unknown File origin: Hard drive on this computer Show more details	
Yes No	Yes No	

Fig. 5: Original (left) and modified package (right)

3.6 Data format

3.6.1 iba DAT file

With the introduction of ibaPDA version 7, the dat format used by iba for measurement files has been fundamentally revised and offers, among other innovations, the possibility of encrypting the content.

Various algorithms are used to protect the data from manipulation or unauthorized access. The following is a list of the algorithms used:

- SHA512
- Ed25519
- XChaCha20
- Poly1305
- BTEA
- ARGON2ID13

Note



If you use the password function to protect your recorded data, keep the password in a safe place. If this password is lost, the recorded data will no longer be accessible. Even iba cannot provide any assistance in this case. We therefore recommend the use of a password manager.



4 **Recommendations for users**

After delivery of the products, iba AG has no control over the security mechanisms in your company. Nevertheless, iba recommends certain measures to improve information security, which you (as a user) can and should consider.

4.1 Default passwords and user management

Default passwords

Upon receipt of one of our PC or DAQ systems, change the login credentials for the preset users. This will make it harder for potential attackers to gain access to the system.

User management

Use the user management interface for the respective applications to restrict access to specific people/groups. Review user permissions when changing department affiliations or if access rights are no longer needed.

4.2 Malware protection

iba AG generally recommends the use of malware protection solutions to protect the iba computer system and its operating system from infestation with known malware. Always keep the installed solution up to date via regular updates.

The solution tested by iba is part of the Trend Micro Enterprise range and is approved for use with iba products.

4.3 Firewall

Upon delivery, iba PC as well as DAQ systems are only protected by the Windows firewall. If you use an additional solution, the ports used by the applications may need to be enabled.

For a list of the required ports, please refer to **7** Ports, page 53.

4.4 Updates

iba PCs as well as DAQ systems have the latest Windows updates installed upon delivery. In order to continue to operate the corresponding systems securely, you must install the latest Windows updates on a cyclical basis. Without these updates, vulnerabilities to the respective systems will arise and accumulate.

Since the introduction of Windows 10, cumulative update packages can be obtained for this purpose from the Microsoft Update Catalog ¹). Occasionally, a Service Stack Update (SSU for short) must be installed before installing an update package. To check if this is necessary for a particular update package, refer to the Knowledge-Base article on the cumulative update package.

¹⁾ https://www.catalog.update.microsoft.com/



4.5 Communication via public networks

If iba systems (software or hardware) communicate with each other via public networks, it is essential that the connection is protected by additional measures. Typically, firewalls with VPN connections are used for end-to-end encrypted communication. The systems used should not connect directly to other systems without encryption and without a VPN connection.

Connections between locations and also connections from offices to industrial networks should also be secured by means of a firewall or VPN connection in order to make it difficult or impossible to read or manipulate the data traffic. When configuring the VPN connection, it is important to ensure that only secure algorithms are used and that authentication is secure.



Fig. 6: ibaPDA and ibaAnalyzer access Location A from Location B

4.6 Backup

Depending on the specification, some iba computers are equipped with a RAID. This provides a minimum level of data security, but is **not** a substitute for a backup that protects the data against ransomware or the failure of hardware components, for example.

When defining an appropriate backup strategy, the following questions should be addressed:

- For how long must the data be kept?
- Which data needs to be backed up?
- When is the best time to perform a backup?
 - daily
 - at the end of a shift
 - during maintenance activities
- Backup over a network:
 - Network bandwidth?
 - What might be affected by a backup job?
- How quickly can the data be recovered in an emergency (Recovery Time Objective, RTO)?
- Does the 3-2-1 backup rule need to be applied?



3-2-1 backup rule

- 3 The data is available in 3 versions; e.g., 1x as live system and 2x as backups with restore points at much earlier dates
- 2 Backups on two different technologies; e.g., backup-to-disk, backup-to-tape, etc.
- 1 One backup that is always kept off-site or at another location to ensure the availability of the data in the event of a disaster.



Fig. 7: Backup principle in accordance with the 3-2-1 rule

5 Notes on secure operation of iba software

This chapter covers the following topics:

- Service accounts (5.1, page 18)
- User management (5.2, page 41)
- Certificates (5.3, page 42)
- Ports (firewall) (5.4, page 53)

Refer to the following table to see which sub-chapters apply to the software you are using.

	Service ac- counts	User manage- ment	Certificates	Ports (fire- wall)
ibaPDA	-	•	•	•
ibaAnalyzer	-	-	-	•
ibaDatCoordinator	•	•	-	•
ibaHD-Server	-	•	•	•
ibaCapture	•	•	-	•
ibaDaVIS	•	•	•	•
ibaManagementStudio	•	•	•	•
ibaCMC	-	•	_	•

Table 2: iba software products and applicable security measures

- not applicable, • applicable

5.1 Service accounts

In a standard installation, the Windows services for the applications, such as ibaDatCoordinator, are installed under the LOCAL SYSTEM ACCOUNT.

Once the machine is running in a domain, you have the option to set up a managed service account. This makes much more sense from an information security point of view, since the initially installed user account is usually associated with extensive authorizations for the computer in question. Especially in centrally managed IT landscapes, administrators and security managers are therefore required to run services under special user accounts that are granted the specific rights they need to perform their tasks and services.

To ensure secure operation, we therefore recommend running the corresponding services in each case via a managed service account (Group Managed Service Account) in the domain. The following example describes the configuration of iba software packages in the EXCORP domain of Example Corporation.

For information on configuring other iba software packages, please refer to the appendix to the user manual for the relevant software.

Fictitious "EXCORP" domain



Fig. 8: Overview – "EXCORP" domain

The EXCORP domain contains the following objects.

- Domain controller (in short: DC): EXCORP-DC01
- Domain Administrator: Administrator (in short: Admin)
- Computers: WKS1, WKS2
- Users John, Jane

5.1.1 Create a managed service account

On the DC, the new service account must first be created. This requires a PowerShell console with administrator privileges running the following.

```
Add-KdsRootKey -EffectiveTime ((get-date).addhours(-10)) -Verbose
```

```
New-ADServiceAccount svc_iba -DisplayName "iba Software Service" -DNSHostName svc_ iba.excorp.local
```

Set-ADServiceAccount svc_iba -PrincipalsAllowedToRetrieveManagedPassword WKS1\$

Example *ibaDatCoordinator* account:



This allows the new service account to be used on the WKS1 computer. If, in addition, it is to be used on computer WKS2, the last command must be repeated with WKS2\$ instead of WKS1\$.



Command	Description
Add-KdsRootKey	Creates a new root key for the Microsoft Group Key Distri- bution Service (KdsSvc) and sets the date from which this key is valid to the current date minus 10 hours.
New-ADServiceAccount	Creates a new managed service account in the Active Di- rectory named "svc_iba", sets the display name to a com- prehensible value and defines the DNS entry for the service account to <service-name>.<domain-name>.local</domain-name></service-name>
Set-ADServiceAccount	Adds the system named "WKS1\$" to the members of the service account "svc_iba" and thus enables use of the account on the system.

In order to be able to assign permissions more granularly, it is recommended to create separate service accounts for each of the software products.

Examples for ibaDatCoordinator and ibaCapture:

- ibaDatCoordinator: svc_ibaDatCo
- ibaCapture: svc_ibaCapture

5.1.1.1 Use a managed service account

To configure a new service account, the following steps must be performed:

- 1. Log on to the WKS1 system with administrator access.
- 2. Open the Computer Management and select the *Services* item in the tree view.

🌼 Services				- 0	×
File Action View	Help				
🔶 🄿 📊 🗐 🧔	à 🗟 🛛 📷 🕨 🔲 II 🕩				
🔍 Services (Local)	Name	Status	Startup Type	Log On As	^
	🔍 Hyper-V Volume Shadow Copy Reque		Manual (Trigger Start)	Local System	
	🕘 iba DatCoordinator Service	Running	Automatic	Local System	
	🤹 iba Historical Data service	Running	Automatic	Local System	
	🤹 iba License Service V2	Running	Automatic	Network Service	
	🤹 ibaCapture service	Running	Automatic	Local System	
	🖏 ibaDaVIS Service		Automatic	Local System	
	🤹 ibaPDA service	Running	Automatic	Local System	
	🖏 IKE and AuthIP IPsec Keying Modules		Manual (Trigger Start)	Local System	
	🔍 Internet Connection Sharing (ICS)		Manual (Trigger Start)	Local System	
	🖏 IP Helper	Running	Automatic	Local System	
	🖏 IP Translation Configuration Service		Manual (Trigger Start)	Local System	
	🔍 IPsec Policy Agent	Running	Manual (Trigger Start)	Network Service	
	🤹 Kontaktdaten_72c2934		Manual	Local System	
	🤹 KtmRm for Distributed Transaction C		Manual (Trigger Start)	Network Service	
	🔍 Language Experience Service		Manual	Local System	
	🗟 Link-Layer Topology Discovery Mapper		Manual	Local Service	
	🖏 Local Profile Assistant Service		Manual (Trigger Start)	Local Service	
	🖏 Local Session Manager	Running	Automatic	Local System	
	MessagingService_72c2934		Manual (Trigger Start)	Local System	
	🖏 Microsoft (R) Diagnostics Hub Standa		Manual	Local System	
	🖏 Microsoft Account Sign-in Assistant	Running	Manual (Trigger Start)	Local System	
	🖏 Microsoft App-V Client		Disabled	Local System	
	Microsoft Defender Antivirus Networ	Running	Manual	Local Service	~
	Extended Standard				

- 3. Stop the corresponding service, in this case our example is the "iba DatCoordinator Service".
- 4. Now open the properties for the service and select the *Log on* tab.

iba DatCoordinator Servio	e Properties (Local Computer)	×
General Log On Recov	ery Dependencies	
Log on as: Local System account Allow service to int	eract with desktop	
○ This account:	Brow	se
Password:		
<u>C</u> onfirm password:		
	OK Cancel	Apply
	Cancer	<u>U</u> bbik



- 5. Select *This account*.
- 6. Enter the service account in the *User name* field in the format "<domain name>\<account name>\$", in this case "EXCORP\svc_ibaDatCo\$".

Alternatively, you can also select the corresponding account using <Browse>. In the following figures, the numbers indicate the order and places of the operations or entries.

Select Users, C	omputers, Sen	vice Accounts, o	or Groups	×
Select this object	ct type:			
Service Accou	nts		(1)	Object Types
From this location	n:			
EXCORP.local				Locations
Enter the object	names to selec	t (examples):		
1				Check Names
<u>A</u> dvanced	2)		ОК	Cancel
Select User or Ser	vice Account			×
Select this object t	vpe:			
Service Account				bject Types
From this location:				
Entire Directory				Locations
Common Queries	\$			
N <u>a</u> me:	Starts with 🗸			<u>C</u> olumns
Description:	Starts with 🖂			2 Find Now
Disabled ac	counts			Stop
	g password			
Days since last	logon:	\sim		<i></i>
D dyo oji loo ido.				
Search res <u>u</u> lts:			4 ок	Cancel
Name	In Folder			
svc_ibaCapture	EXCORP.local/			
Svc_ibaDatCo	EXCORP.local/	(3)		
svc_ibaHD	EXCORP.local/			
svc_ibaLicense	EXCORP.local/			
😂 svc_ibaPDA	EXCORP.local/			

Select User or Service Account		×
Select this object type:		
Service Account	<u>O</u> bject Type	s
From this location:		
Entire Directory	Locations.	
Enter the object name to select (<u>examples</u>):		
svc ibaDatCo	Check Nam	es
Advanced		
Auvanceu	Cance	
iba DatCoordinator Service Properties	(Local Computer) X	
General Log On Recovery Depende	ncies	
Log on as:		
Allow service to interact with desk	top	
This account: EXCORP\svc	_ibaDatCo\$ Browse	
Password:		
Confirm password:		
ОК	Cancel <u>A</u> pply	

- 7. Exit and confirm the dialogs with <OK>.
- 8. Start the service.

To ensure proper functioning of the modified service, it may be necessary to set additional permissions on the WKS1 system.

The required permissions can be found in their current form in the manuals for the respective programs.

5.1.1.2 Reset an account

- 1. Open a command line with administrator rights.
- 2. Run the following command:

sc config "ibaDatCoordinatorService" obj= "LocalSystem" password= ""

You can find the service name in the service's properties.

iba DatCoordinato	r Service Properties (Local Computer)	×
General Log On	Recovery Dependencies	
Service name:	ibaDatCoordinatorService	
Display name:	iba DatCoordinator Service	
Description :		~

5.1.2 Set directory permissions

Since service accounts have restricted permissions, the application lacks the rights to make changes to specific files or directories. In this section, we use the example of *ibaDatCoordinator* to show how to set permissions for directories to enable the application to create configuration and log files, for example.

For the steps described here it is assumed that the user is logged in on the WKS1 system with administrator access and that a managed service account was previously created.

- Open Windows Explorer and navigate to the following path: "C:\Program Files (x86)\iba"
- 2. Open the properties for the *ibaDatCoordinator* folder using the context menu in Explorer and select the *Security* tab (1).

📕 ibaDatCoo	rdin perties	×
General Shari	ng Security Previous Versions Customize	
L	ibaDatCoordinator	
Туре:	File folder	_
Location:	C:\Program Files (x86)\iba	
Size:	53.6 MB (56,284,939 bytes)	
Size on disk:	53.7 MB (56,381,440 bytes)	
Contains:	58 Files, 3 Folders	
Created:	Friday, November 20, 2020, 4:43:31 PM	_
Attributes:	Read-only (Only applies to files in folder)	_
	Hidden Advanced	
	OK Cancel Apply	

3. Click <Edit> (1) to change the group and user permissions or add new ones.

ibaDatCoordinate	or Prop	erties			×
General Sharing S	ecurity	Previous V	ersions	Customize	
Object name: C:\F	Program	Files (x86)\i	ba∖ibaDi	atCoordinato	r
Group or user names	-				
	DUNGS	PAKETE			~
ALLE EINGESC	HRĂNI	KTEN ANW	ENDUN	GSPAKETE	
Server	ESITZE	R			~
<					>
To change permissio	ns, click	Edit.	(1	🔁 Edit	
Permissions for ALLE			\sim		
ANWENDUNGSPA	KETE		Allov	v Den	у
Full control					^
Modify					
Read & execute			\sim		
List folder contents	s		\sim		
Read			\sim		
Write					¥
For special permission click Advanced.	ns or ad	vanced sett	ings,	Ad <u>v</u> ance	ed
	0	К	Cance	A	pply

4. As a normal user, you will still need to initiate authorization (1) to edit the settings.

User Account Control Do you want to allow this app to make changes to your device?	×
Permissions editor for files and folders Verified publisher: Microsoft Windows Show more details To continue, enter an admin user name and password.	
Administrator	
Yes No	

After successful authorization you can add the new service account as a user with <Add...>
 (1).

Permissions for ibaDatCoordinato	r	×	
Security			
Object name: C:\Program Files (x86)	iba∖ibaDatCo	ordinator	
Group or user names:			
ALLE ANWENDUNGSPAKETE		^	
ERSTELLER-BESITZER	/ENDUNGSP	AKETE	
SYSTEM	toren)	~	
	A <u>d</u> d	<u>R</u> emove	
ANWENDUNGSPAKETE	Allow	Deny	
Full control		□ <u>^</u>	
Modify			
Read & execute	\checkmark		
List folder contents	\checkmark		
Read	\checkmark		
ОК	Cancel	<u>A</u> pply	

6. First, change the selected object types (1) so that only "Service accounts" is selected. Click on <Advanced> (2) to open the advanced dialog function.

Select Users, Computers, Service Accounts, or Groups	×
Select this object type:	
Service Accounts	Object Types
<u>F</u> rom this location:	
EXCORP.local	Locations
Enter the object names to select (<u>examples</u>):	
	Check Names
Advanced OK	Cancel

Click on <Find Now> (1) and all existing service accounts in the domain will be listed. Subsequently, the corresponding account can be selected from the list (2) and the dialog can be exited by clicking <OK> (3).



Select Users, Com	puters, Service Ac	counts, or Groups		×
Select this object ty	/pe:			
Service Accounts				<u>O</u> bject Types
From this location:				
EXCORP.local				Locations
Common Queries				
N <u>a</u> me: 9	òtarts with ∽			<u>C</u> olumns
Description:	òtarts with $~ \checkmark$			1 Find Now
Disa <u>b</u> led acc	counts			Stop
Non expiring	password			
Days since last	logon: V			9 1
Search res <u>u</u> lts:			Зок	Cancel
Name	In Folder			
svc_ibaCapture	EXCORP.local/			
svc_ibaDatCo	EXCORP.local/			
Svc_ibaUavi5	EXCORP.local/	2)		
svc_ibaLicense	EXCORP.local/			
🔍 svc_ibaPDA	EXCORP.local/			

8. Confirm the following dialog with <OK> to add the service account.

Select Users, Computers, Service Accounts, or Groups	×
Select this object type:	
Service Accounts	Object Types
From this location:	
EXCORP.local	Locations
Enter the object names to select (<u>examples</u>):	
<u>svc_ibaDatCo</u>	<u>C</u> heck Names
Advanced OK	Cancel

- 9. Now grant the new user the following permissions(1):
 - Modify
 - Read, execute
 - List folder contents
 - Read
 - Write

Permissions for ibaDatCoordina	tor	×
Security		
Object name: C:\Program Files (x8	6)\iba\ibaDatCo	ordinator
<u>G</u> roup or user names:		
ALLE ANWENDUNGSPAKETE		^
ALLE EINGESCHRÄNKTEN AN	IWENDUNGSP	AKETE
svc_ibaDatCo (EXCORP\svc_ib	aDatCo\$)	
SYSTEM		×
<		>
	A <u>d</u> d	<u>R</u> emove
Permissions for svc_ibaDatCo	Allow	Deny
Modify		
Read & execute	1)	
List folder contents		
Read	\checkmark	
Write	\checkmark	
2 ок	Cancel	Apply

- 10. Close the dialog with <OK> (2).
- 11. To complete the configuration and save the properties, also exit the next dialog with <OK> (1).



5.1.3 Configuration – ibaCapture

To create a managed service account, follow the steps in chapter 5.1.1 and assign a unique name and an understandable display name for the new account.

After successfully creating the account, follow the steps in chapter 5.1.1.1 to use the new account with the "ibaCapture Service".

5.1.3.1 Directory permissions

In order for *ibaCapture* to write logs as well as save the configuration, the new service account needs the permissions

- Modify
- Read, execute
- List folder contents
- Read
- Write

for the directories

- "C:\ProgramData\iba\ibaCapture\Server\log\"
- "C:\ProgramData\iba\ibaCapture\Server\Backup\"
- "C:\ProgramData\iba\ibaCapture\Server\MEMDIAG"
- "C:\ProgramData\iba\ibaCapture\Server\"
- "C:\ProgramData\iba\ibaCapture\Server\currentconfig.xml"

To learn how to set directory permissions, please refer to section **7** Set directory permissions, page 24.

5.1.3.2 SNMP server

Since the SNMP component is used in several iba products, you will find its configuration in chapter **7** SNMP-Server component, page 37.

5.1.4 Configuration – ibaDatCoordinator

To run the *ibaDatCoordinator* service with a managed service account, follow the steps in section 5.1.1.1 and 5.1.2. In these two sections, the configuration is explained using *ibaDatCoordinator* as an example.

5.1.4.1 Directory permissions

In order for *ibaDatCoordinator* to cache the configuration, the application must be able to write to the installation directory. To do this, the new service account needs the following permissions for the "C:\ProgramData\ibaDatCoordinator" directory:

- Modify
- Read, execute
- List folder contents
- Read
- Write

To learn how to set directory permissions, please refer to section **7** Set directory permissions, page 24.

5.1.4.2 DCOM permissions

If *ibaDatCoordinator* is operated via a service account, this account lacks the necessary permission to start the *ibaAnalyzer* application.

This appears as the following error in the *ibaDatCoordinator* log:

```
Failed to create an instance of ibaAnalyzer: Retrieving the COM class factory for component with CLSID {C4B00861-0324-11D3-A677-00000000000} failed due to the following error: 80070005 Access is denied. (Exception from HRESULT: 0x80070005 (E_ACCESSDENIED)).
```

To eliminate this error, the service account must be allowed to start *ibaAnalyzer* by means of the COM component. For this purpose, various authorizations must be made in the DCOM configuration. To do so, proceed as follows:

1. Open the component services by pressing <Windows>+<R>, typing "dcomcnfg" and selecting the DCOM configuration in the tree view.



2. As a normal user, you will still need to initiate authorization in order to modify the settings.



User Account Control	×
Do you want to allow this app to make changes to your device?	
COM+	
Verified publisher: Microsoft Windows	
Show more details	
To continue, enter an admin user name and password.	
Administrator	
••••••	
Domain: EXCORP	
Yes No	

- 3. Switch to the detailed view.
- 4. Select the "iba Analyse" element and match the application ID with the CLSID from the error message.

less Component Services			_					
Eile Action View Window Help				_ 8 ×				
🚞 Console Root	Name	Application ID		^				
✓	GPMC Reporting	{7f9bbc82-ba5f-4448-8622-ef76b8d007e6}						
✓	GraphicsPerfSvc	{cd93979b-c14e-4c29-87a4-75e4f9fa5e0a}						
✓ I My Computer	HomeGroup CP	{50a9ab2a-20f8-4d71-9f32-9fd305b49601}						
> COM+ Applications	HomeGroup List	{C4CDC408-581C-4480-9FFE-3B1C78D5C20D}						
> 🦳 DCOM Config	HomeGroup Pri	{7DF8EF76-D449-485f-B4EB-58DC96B31EDB}						
Running Processes	HomeGroup Pro	{6F7C8E8F-DC69-4e3f-BC05-439962A05FD5}						
Distributed Transaction Coordinator	HomeGroup Pro	{EA022610-0748-4c24-B229-6C507EBDFDBB}						
> 🔝 Event Viewer (Local)	🖀 HomeGroup UI S	{6f33340d-8a01-473a-b75f-ded88c8360ce}						
Services (Local)	🖀 Hotspot Auth M	{FC5EEAF6-0002-11DF-ADB9-F4CE462D9137}						
· ····································	HTML Application	{40AEEAB6-8FDA-41e3-9A5F-8350D4CFCA91}						
	HtmlLocalFileRe	{93AAD2A0-036A-4B11-A078-DA8776B38139}						
	🖀 IASDataStoreCo	{48da6741-1bf0-4a44-8325-293086c79077}						
	🖀 IASExtensionHost	{8C334A55-DDB9-491C-817E-35A6B85D2ECB}	-					
	🚔 iba Analyse	{C4B00861-0324-11D3-A677-000000000000}						
	🚔 ibaAnalyzerView	{AD057078-3954-4C84-BC57-B3C24540189C}						
	🚔 ibaCCActiveX	{5062B0DA-FC55-4B36-8209-87452F219AFA}						
	🚔 ibaFilesLite	{85DBED58-8233-4CA2-8A94-F0CB035AD24B}						
	🚔 ibaHDOfflineAct	{5C5417F9-71C1-43B1-8900-2AE7CC09158D}						
	🚔 ibaPDA OPC ser	{66122DF4-1F41-421a-BE1D-4E4466C551D4}						
	🝟 Identity Store	{30d49246-d217-465f-b00b-ac9ddd652eb7}						
	🝟 ie_to_edge_bho	{31575964-95F7-414B-85E4-0E9A93699E13}						
	# IEWindows	{6f5bad87-9d5e-459f-bd03-3957407051ca}						
	IMAPI2	{273541FF-7F64-5B0F-8F00-5D77AFBE261E}						
	Immersive Shell	{316CDED5-E4AE-4B15-9113-7055D84DCC97}						
	Immersive TPM	{19833350-BF9B-42A1-BDF0-BD1FCBE1FD31}						
	ImmersiveShellB	{2FD08A/3-D1F1-43EB-B888-24C2496F95FD}						
	The switch Toa	{C5DFE802-CE61-11E8-A8D5-F2801F1B9FD1}		~				

- 5. Open the properties for the component.
- 6. In the *General* tab, set the *Authentication level* from "Default" to "None".

iba Analyse Properties		? ×		
General Location Secu	urity Endpoints Identity			
General properties of th	nis DCOM application			
Application Name:	iba Analyse			
Application ID:	{C4B00861-0324-11D3-A677-00	000000000}		
Application Type:	Local Server			
Authentication Level:	None	\sim		
Local Path:	"C:\Program Files\iba\ibaAnalyze	er\ibaAnalyzer.e		
Learn more about setting these properties				
Loan more about setting	anoce proportion.			
	OK Cancel	<u>A</u> pply		

- 7. Switch to the *Security* tab.
- 8. Select the "Customize" option for *Launch and Activation Permissions* and *Access Permissions*.



iba Analyse Properties	?	×
General Location Security Endpoints Identity		
Launch and Activation Permissions		
◯ <u>U</u> se Default		
Customize	<u>E</u> dit	
Access Permissions		
◯ Use De <u>f</u> ault		
Customize	E <u>d</u> it	
Configuration Permissions		
🔿 Use Default		
Customize	Ed <u>i</u> t	
Learn more about setting these properties.		
OK Can	cel <u>A</u> pj	ply

- 9. Add the new service account to each of the two permission types via <Edit...> and grant it the following permissions:
 - Launch and Activation Permissions
 - Local Launch
 - Local Activation

Launch and Activation Permission	ı	?	×
Security			
Group or user names:			
Administratoren (WKS1\Admin	nistratoren)		
Coordinator Service			
	A <u>d</u> d	<u>R</u> emove	
Permissions for ibaDatCoordinator Service	Allow	Deny	
Local Launch Remote Launch Local Activation Remote Activation			
	ОК	Cano	el

Access Permission

Local Access

Access Permission		?	×
Security			
Group or user names:			
IbaDatCoordinator Service SELBST SYSTEM Administratoren (WKS1\Admin	nistratoren)		
	A <u>d</u> d	<u>R</u> emove	
Permissions for ibaDatCoordinator Service	Allow	Deny	
Local Access Remote Access			
	ОК	Canc	el

5.1.4.3 SNMP server

Since the SNMP component is used in several iba products, you will find its configuration in chapter **7** SNMP-Server component, page 37.

5.1.5 Configuration – ibaDaVIS

5.1.5.1 Service configuration

5.1.5.2 Directory permissions

In order for *ibaDaVIS* to save the configuration and create logs, the service account needs the following rights for the directory "C:\ProgramData\iba\ibaDaVIS".

- Modify
- Read, execute
- List folder contents
- Read
- Write

To learn how to set directory permissions, please refer to section **7** Set directory permissions, page 24.

5.1.5.3 Publicly accessible

If *ibaDaVIS* will be accessible via a public network, the system must be protected with a firewall as a minimum security requirement. As an additional layer, the use of a reverse proxy is recommended as this ensures that no direct communication takes place between the clients and *ibaDaVIS*. The corresponding port for the web interface (see 5.4.15, page 61) of *ibaDaVIS* must be enabled in the firewall. By channeling the data traffic through the reverse proxy, additional protective measures can be implemented. These may include virus scanners or packet filters. If the reverse proxy is also used to encrypt the data traffic using an SSL certificate, this reduces the CPU load on the *ibaDaVIS* web server.



Fig. 9: Operation with firewall and reverse proxy

5.1.6 Configuration – ibaManagementStudio

To create a managed service account, follow the steps in chapter **7** *Create a managed service account*, page 19 and assign a unique name and an understandable display name for the new account.

After successfully creating the account, follow the steps in chapter **7** Use a managed service account, page 20 to use the new account with the respective service.

Component	Display name
Agent	ibaManagementStudio Agent service
Server	ibaManagementStudio service

5.1.6.1 Directory permissions

In order to save its configuration, the application must be able to write to certain directories. To do this, the new service account needs the following permissions for the "C:\ProgramData\iba\ibaManagementStudio\" directory and its sub-directories:

- Modify
- Read, execute
- List folder contents
- Read
- Write

To learn how to set directory permissions, please refer to section **7** Set directory permissions, page 24.

5.1.7 SNMP-Server component

For the SNMP-Server to work, it needs read/write access to certain paths in the registry:

```
HKEY_LOCAL_MACHINE\SOFTWARE\iba\ibaSnmp\EngineBoots\
HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\iba\ibaSnmp\EngineBoots\
```

Proceed as follows.

1. Open the registry editor by pressing <Windows>+<R> and entering "regedit".

🖅 Run	×
	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
<u>O</u> pen:	regedit
	OK Cancel <u>B</u> rowse

2. Navigate to the first of the paths or keys shown above. If this does not exist, then create it.

*	📲 Registry Editor					_		×		
File	File Edit View Favorites Help									
Com	puter\	НК	EY_LOCAL_MACHINE\SOFTWA	RE\i	ba\ibaSnmp\Engine	Boots				
	>	H	IARDWARE	^	Name	Туре	Data			
	SAM (Default) REG SZ (value not cet)									
	SECURITY (Vender Hot Sec)									
	× .	S	OFTWARE							
			CameraLink							
	>		Classes							
	>		Clients							
		•	CVSM							
			DefaultUserEnvironment							
	>		GNU							
	>		Google							
	~		iba							
		2	ibaCapture-CAM							
		Y	ibaSnmp							
			EngineBoots							
		1.	ibaVision							
	2		Intel							
	2		Macromedia							
	>		Microsoft							
	>		ODBC							
	>		OEM							
	>		OpenSSH							
	>		Partner							
	>		Pleora Technologies Inc							
	>		Policies	~						

3. Open the Permissions... item in the context menu of the EngineBoots key

📑 Registr	y E	ditor						_		×
File Edit	File Edit View Favorites Help									
Computer\	нк	EY_LOCAL_MA	ACHINE\SOFTWARE\ib	a\ibaS	Snmp\Engine	Boots				
>	S	AM	^	Nam	ne	Туре	Data			
	SECURITY Becomparison SECURITY Becomparison SECURITY SECURITY SECURITY									
× .	✓ SOFTWARE									
	•	CameraLink								
>		Classes								
		Clients								
		DefaultUserE	nvironment							
		GNU	invironment							
5		Google								
		iba								
	>	📙 ibaCaptur	re-CAM							
	~	ibaSnmp								
		Engine	Roots							
		ibaV	Expand							
>		Intel	New	>						
>		Macror	Find							
>		Micros	Delete							
>		ODBC	Delete							
2		OpenSS	Rename							
2		Dartner	Export							
		Pleora	Permissions							
		Policies								
		Registe	Copy Key Name							
		CELL C								

4. In the "Permissions" dialog, click <Add> to add the new service account.

Permissions for EngineBoots	Х
Security	
Group or user names: ALLE ANWENDUNGSPAKETE S-1-15-3-1024-1065365936-1281604716-3511738428-165	^
SYSTEM Administratoren (WKS1\Administratoren)	~
Permissions for ALLE ANWENDUNGSPAKETE Allow Deny	
Full Control Image: Control Read Image: Control Special permissions Image: Control	
For special permissions or advanced settings, Ad <u>v</u> anced click Advanced.	
OK Cancel Apply	Y

5. Next, select "Service Accounts" under <Object Types...> and then click on <Advanced...>.

Select Users, Computers, Service Accounts, or Groups	×
Select this object type:	Dbject Types
From this location:	
EXCORP.local	Locations
Enter the object names to select (<u>examples</u>):	
	Check Names
Advanced. 2	Cancel

6. Click on <Find Now>, then select the desired service account from the search results and exit the dialog with <OK>.

Select Users, Com	puters, Service Acc	ounts, or Groups		×
Select this object ty	pe:			
Service Accounts				Object Types
From this location:				
EXCORP.local				Locations
Common Queries]			
N <u>a</u> me: S	tarts with 🖂			<u>C</u> olumns
Description: S	tarts with $$			Find Now
Disa <u>b</u> led acc	ounts			Stop
Non expiring	password			
Days since last l	ogon: 🗸 🗸			/ /
Search res <u>u</u> lts:			3 0	K Cancel
Name	In Folder			
svc_ibaCapture	EXCORP.local/			
Svc_ibaDatCo	EXCORP.local/	(2)		
SVC_IDADAVIS	EXCORP.local/			
Svc_ibal icense	EXCORP.local/			
svc ibaPDA	EXCORP.local/			

7. Exit the dialog with <OK>.

Select Users, Computers, Service Accounts, or Groups	×
Select this object type:	
Service Accounts	Object Types
From this location:	
EXCORP.local	Locations
Enter the object names to select (<u>examples</u>):	
svc ibaDatCo	Check Names
Advanced	Cancel

8. Grant the added account "Full access" in the *Permissions* field and exit the dialog with <OK>.

Permissions for EngineBoots	×
Security	
Group or user names:	
E ALLE ANWENDUNGSPAKETE	^
E S-1-15-3-1024-1065365936-1281604716-3511738428-165	
RSTELLER-BESITZER	
svc_ibaDatCo (EXCORP\svc_ibaDatCo\$)	
SYSTEM	Ť
	- 1
A <u>d</u> d <u>R</u> emove	
Permissions for svc_ibaDatCo Allow Deny	
Full Control	
Read 🛛 🗌 🗆	
Special permissions	
For special permissions or advanced settings, Advanced Advanced.	
OK Cancel Appl	y

9. Repeat steps 2 to 8 for the second key.

5.2 User management

iba software products usually provide a user management, which can be used for administrating local users and their permissions in the respective application. In most cases domain users are supported via Active Directory as well (see table). This means that, in addition to local users of the programs, also domain users or groups defined by the IT administration are accepted.

Software	Local user	Domaine user
ibaPDA	•	•
ibaHD-Server	•	•
ibaCapture	•	•
ibaDaVIS	•	•
ibaManagementStudio	•	•
ibaDatCoordinator	_	-
ibaLogic	•	_
ibaAnalyzer	_	_
ibaCMC	•	_

Basically, the user rights administered in the user management refer to functions of the respective application. User permissions can be restricted in order to prevent abusive or unintended maloperation of the respective application. However, they are less relevant in terms of IT security.

Other documentation



For a detailed description of the user management please refer to the respective manual of the software product.

5.3 Certificates

Certificates are used in certain cases to ensure a secure data exchange with other systems or applications and to authenticate the communication partners.

They include:

- ibaPDA OPC UA server
- ibaPDA MQTT (interface and data store)
- ibaHD-Server with ibaDaVIS via ibaHD-API
- ibaHD-Server OPC UA server
- ibaDaVIS with ibaHD-Server via ibaHD-API
- ibaDaVIS with Web-Client
- ibaDatCoordinator OPC UA server

5.3.1 Functionality

Certificates are used every day, often without the user's knowledge. For example when visiting a website, e.g. https://www.iba-ag.com, the connection is secured by means of certificates.

The certificates themselves contain certain information about the owner (e.g., company, name, e-mail address, etc.) as well as two other components: a private key that is kept secret and a public key that everyone is allowed to know.

In order to avoid the "chicken and egg problem" when it comes to trusting certificates, external certificate authorities operate on the principle of "blind trust". To ensure the proper functioning of this "blind trust", the certificates provided by the external certificate authorities are integrated into the operating system and the web browser.

🚟 certIm - [Certificates - Local Computer\Trusted Root Certification Authorities\Certificates]				×	
File Action View Help					
🗢 🔿 🙇 📷 🖺 🗎 🗎 🖬					
	Issued To AAA Certificate Services AddTrust External CA Root Baltimore CyberTrust Root Certum Trusted Network CA Certum Trusted Network CA Copyright (c) 1997 Microsoft Corp. DigiCert Assured ID Root CA DigiCert Assured ID Root CA DigiCert Global Root CA DigiCert Global Root CA DigiCert High Assurance EV Root CA DigiCert Global Sign GlobalSign GlobalSign Root CA DigiCert Act Not CA - 03	Issued By AAA Certificate Services AddTrust External CA Root Baltimore CyberTrust Root Certum Trusted Network CA Class 3 Public Primary Certificati Copyright (c) 1997 Microsoft Corp. DigiCert Assured ID Root CA DigiCert Global Root CA DigiCert Global Root G2 DigiCert High Assurance EV Root DST Root CA X3 External ROOT CA GlobalSign GlobalSign GlobalSign Root CA Hotspot 2.0 Trust Root CA - 03	Expiration Date 1/1/2029 5/30/2020 5/13/2025 12/31/2029 8/2/2028 12/31/1999 11/10/2031 11/10/2031 11/10/2031 11/10/2031 1/15/2038 11/10/2031 9/30/2021 2/3/2221 3/18/2029 12/15/2021 1/28/2028 12/8/2043		
Trusted Packaged App Installation Authorities Trusted Devices Windows Live ID Token Issuer WindowsServerUpdateServices	Microsoft Authenticode(tm) Root Authority Microsoft ECC Product Root Certificate Authority 2018 Microsoft ECC TS Root Certificate Authority 2018 Microsoft Root Authority Microsoft Root Certificate Authority	Microsoft Authenticode(tm) Roo Microsoft ECC Product Root Cert Microsoft ECC TS Root Certificat Microsoft Root Authority Microsoft Root Certificate Autho	1/1/2000 2/27/2043 2/27/2043 12/31/2020 5/10/2021		
	Microsoft Root Certificate Authonity 2010 Microsoft Root Certificate Authon 6/24/2033				





Fig. 11: Example architecture of the Excorp domain with certificate authorities

Example procedure for the internal certificate authority
--

1	Ë	Internal certificate authority
2	Q	Creates a private key during the initial setup
3	ģ	Creates a certificate request (CSR) and sends it to the external authority
4	E	External certificate authority
5	C,	Signs the request (CSR) and issues the certificate (CRT)
6	Ğ	Signed certificate (CRT) is saved by the internal certificate authority
7		Internal certificate authority with valid certificate

Table 3: Procedure – issuing a certificate

During initial setup, the internal certificate authority either has no certificate or only a selfsigned one. In order for others to trust this authority, it first issues a certificate request. This is then verified and signed by the external certificate authority. The resulting certificate for the internal authority is thus signed by the external authority. This creates a certification path from the external to the internal authority. Since the external authority is blindly trusted and it has signed the internal authority, the latter is also trusted. If the internal authority in turn issues a certificate, e.g., for a website belonging to the organization, this certificate is also trusted based on the same certification path.

🐖 Certificate	×
General Details Certification Path	
Certificate status:	<u>V</u> iew Certificate
This certificate is OK.	OK

Fig. 12: Certification path

As can be seen, the certificate for Jane Doe is trusted because of the end-to-end certification path, since the intermediate certificate authority (Identity CA) was signed by the internal certificate authority.

Content of a CSR (decoded)

```
Certificate Request:
Data:
Version: 1 (0x0)
Subject: C = US, ST = Georgia, L = Alpharetta,
O = Example Corporation, CN = Jane Doe
Subject Public Key Info:
Public Key Algorithm: rsaEncryption
RSA Public-Key: (2048 bit)
Modulus:
00:af:71:5e:f6:08:f2:3c:67:ee:ba:cb:b7:03:c2:
. . .
Exponent: 65537 (0x10001)
Attributes:
a0:00
Signature Algorithm: sha256WithRSAEncryption
1b:22:14:81:55:38:2a:7e:4c:f6:82:84:72:35:e3:23:d6:25:
. . .
```

In addition to the public key, the CSR also contains information about the applicant.

- Country (C): Country code
- State (ST): Federal state/province
- Locality (L): Town/City
- Organization (O): Company
- Common Name (CN): Name of the applicant or FQDN

Optional:

- Organizational Unit (OU): Department name within the company
- emailAddress: Contact address

Content of a signed certificate (decoded):

```
Certificate:
Data:
Version: 3 (0x2)
Serial Number:
7d:fd:25:09:b6:5b:57:63:0f:21:0d:e6:14:79:93:47:4c:0f:da:ee
Signature Algorithm: sha256WithRSAEncryption
Issuer: CN = Identity CA, ST = Bavaria, C = DE,
emailAddress = it@excorp.local, 0 = Identity CA,
OU = IT-Department, L = Fuerth
Validity
Not Before: Mar 23 16:49:31 2021 GMT
Not After: Mar 23 16:49:31 2023 GMT
Subject: C = US, ST = Georgia, L = Alpharetta,
O = Example Corporation, CN = Jane Doe
Subject Public Key Info:
Public Key Algorithm: rsaEncryption
RSA Public-Key: (2048 bit)
Modulus:
00:af:71:5e:f6:08:f2:3c:67:ee:ba:cb:b7:03:c2:
. . .
Exponent: 65537 (0x10001)
X509v3 extensions:
X509v3 Basic Constraints:
CA:FALSE
X509v3 Authority Key Identifier:
keyid:1D:D2:37:DD:9B:CF:DE:DC:14:71:87:D0:C9:4B:5D:3C:B7:C0:B4:D5
X509v3 Key Usage:
Digital Signature, Non Repudiation, Key Encipherment,
Data Encipherment
Signature Algorithm: sha256WithRSAEncryption
7d:ab:3b:b0:24:e6:3b:09:69:27:ad:9f:fa:1e:0a:fb:84:4d:
. . .
```

Once the certificate request is signed, the certificate then also contains information about the certificate authority as well as the validity and permitted uses (X509v3 Key Usage) of the certificate.

To authenticate oneself using the certificate, e.g., with internal or external (cloud) services, only the public key must be stored by the corresponding service. The user or device can then log in to the service without a password.

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5.3.2 Installing a certificate in the certificate store

A certificate with a private key can be installed in several ways. In this section, we explain how to install a PFX file using the Certificate Import Wizard.

1. Double-click on the PFX file. The wizard opens.

÷	Certificate Import Wizard	×
	Welcome to the Certificate Import Wizard	
	This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store.	
	A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept.	
	Store Location	
	◯ <u>C</u> urrent User	
	Local Machine	
	To continue, click Next.	
	€ Cancel	

2. Select "Local Machine" and click <Next>.

ibə

~	F Certificate Import Wizard	×
	File to Import Specify the file you want to import.	
	File name: C:\certs\jbaDaVIS.pfx Browse	
	Note: More than one certificate can be stored in a single file in the following formats: Personal Information Exchange- PKCS #12 (.PFX,.P12)	
	Cryptographic Message Syntax Standard- PKCS #7 Certificates (.P7B) Microsoft Serialized Certificate Store (.SST)	
	Next Cance	

3. Check that the path and file name are correct. If not, you can navigate to the correct file with <Browse...>. Click <Next>.

		\times
~	🚰 Certificate Import Wizard	
	Private key protection	
	To maintain security, the private key was protected with a password.	
	Type the password for the private key.	_
	Password:	
	••••	
	Display Password	
	Import options:	
	Enable strong private key protection. You will be prompted every time the private key is used by an application if you enable this option.	
	Mark this key as exportable. This will allow you to back up or transport your keys at a later time.	
	☑ Include all extended properties.	
	Next Cancel	

4. Enter the password of the PFX file and click <Next>.

		\times
~	F Certificate Import Wizard	
	Certificate Store	
	Certificate stores are system areas where certificates are kept.	
	Windows can automatically select a certificate store, or you can specify a location for the certificate.	
	\bigcirc Automatically select the certificate store based on the type of certificate	
	Place all certificates in the following store	
	Certificate store:	
	Personal Browse	
	Next Canc	el

5. Select the second option *Save all certificates to the following store* and then use <Browse> to select the "My Certificates" store.

Issue 2.0

6. Click <Next> and check the settings. Then complete the import with <Finish>.



5.3.3 Certificates and iba software products

Some iba software products use certificates to establish a secure communication.

Typically, they refer to a central certificate store where all certificates are registered and managed. If needed, new certificates can be created.

Software product	Communication with	Type/algorithm	Security policies
ibaPDA	MQTT Broker	X.509/SHA-256	
	OPC UA clients	X.509/SHA-384	OPC UA server:
ibaDatCoordinator	OPC UA clients	X.509/SHA-512	Basic 128RSA15 (depre-
ibaHD-Server	OPC UA clients		cated)
			Basic 256 (deprecated)
			Basic256Sha256
			Aes128-Sha256-
			RsaOaep
			Aes256-Sha256-RsaPss
	ibaDaVIS via ibaHD-API		
ibaDaVIS	ibaHD-Server via ibaHD-API		
	Web clients user interface	SSL	

Other documentation



For a detailed description of the use of certifcates please refer to the respective manual of the software product.

5.3.4 Save and protect certificates

The certificates are stored in the settings.xml file, which is located in the folder c:\ProgramData\iba\Name of application\Certificates. This file is automatically encrypted.

There are a number of measures whereby certificates with private keys can be used to protect your identity or that of your organization. Specifically, these are measures that make their simple export and reuse in Windows or other applications more difficult.

- Certificates are always stored in encrypted form.
- For certificates with a private key, the input of a password is required...
 - when a new certificate is generated
 - when a certificate with a private key is exported
 - when a certificate with a private key is imported
- Certificates with a private key can only be exported if there is also a password for the key. If there is no password or the password is unknown, the certificate can no longer be exported. Therefore, keep the passwords in a safe place.
- The password for a private key cannot be changed.
- It is not necessary to enter a password to use a certificate. The settings.xml file can be copied from one installation to another to transfer the certificates there. Password entry is not required for this either.

Should the private key fall into the wrong hands, many types of misuse are possible. Therefore, make sure that the passwords are kept safe.

5.4 Ports

For iba software to work properly, certain ports must be enabled in the firewall protecting the systems on which the service (server) is running. The ports in the following sections are distinguished between essential ports which are always opened by the service and ports which are used if needed. Furthermore, they are the default ports. Some of the ports can be changed ("modifiable").

5.4.1 ibaPDA Service

Ports opened by ibaPDA Server (service)

Interface	Port Range		Protocol	Multicast addresses	Remark
ibaPDA client [*]	9170	9170	ТСР		
ibaPDA Discovery	12800	12800	UDP	IPv4: 226.254.92.220	

Table 4: Ports opened ibaPDA Server

Ports used ibaPDA Server (service) if needed

Interface	Port	range	Protocol	Multicast addresses	Remark
AB-Xplorer (1761-NET- ENI)	44818	44818	ТСР		
AB-Xplorer (Direct)	2222	2222	TCP/ UDP		
AN-X-DCSNet	47920	47920	UDP		
B&R Xplorer (PLC Con- nection)	11159	11159	ТСР		
B&R Xplorer (PVI Man- ager)	20000	20000	ТСР		
Codesys V2	1200	1200	ТСР		
Codesys V3	11740	11740	ТСР		
Codesys V3 Scan	1742	1742	UDP		
CP1616 (PROFINET)	34962	34964	TCP/ UDP		
DTBox Request UDP	10000	10399	UDP		
E-Mail SMTP	25	25	ТСР		
E-Mail SMTP with STARTTLS	587	587	ТСР		
Ethernet Global Data (EGD)	18246	18246	UDP		
EtherNet/IP	44818	44818	TCP/ UDP		
Flex Device configura- tion	62101	62101	ТСР		

iba

Interface	Port	range	Protocol	Multicast addresses	Remark
Flex Device discovery	62010	62010	UDP		
Flex UDP Communica- tion Port	62012	62012	UDP		
ibaPQU-S Computed Values	62303	62303	UDP		
Generic TCP	5010	5017	ТСР		
Generic UDP	5010	5017	UDP		
HiPAC request	2000	2000	ТСР		
HiPAC request (discov- ery)	26008	26008	UDP		
HPCi Request	13245	13245	UDP		
ibaNet-E	7072	7072	TCP/ UDP		
ibaNet-E (NBNS)	137	137	UDP		
ibaCapture	9121	9121	TCP/ UDP		
ibaCapture-HMI	9172	9172	ТСР		
ibaLogic TCP	40002	40002	ТСР		
ibaPDA Client	9170	9170	ТСР		
ibaPDA Discovery	12800	12800	UDP	IPv4: 226.254.92.220	
ibaPDA Multistation	9175	9175	ТСР		
ibaPDA Multistation Multicast	9176	9176	UDP	IPv4: 226.227.228.100 (default)	
ibaPDA SNMP	1611	1611	UDP		
IEC 61850 Client	102	102	ТСР		
IEC 61850 Server	102	102	ТСР		
Kafka	9092	9092	ТСР		
Kafka (Azure EventHub)	9093	9093	ТСР		
AMQP & Kafka (Azure EventHub)	5671	5672	ТСР		
LANDSCAN	1050	1050	ТСР		
LMI-Gocator	3220	3220	UDP		
Logix-Xplorer (Direct)	44818	44818	ТСР		
MELSEC-Xplorer	4888	4888	TCP/ UDP		
Micro-Epsilon	8000	8000	UDP		
Micro-Epsilon	61000	61000	UDP		
Micro-Epsilon for Dis- covery	3956	3956	UDP		
MindSphere	443	443	ТСР		

Interface	Port	range	Protocol	Multicast addresses	Remark
MMC Request	6115	6115	ТСР		
Modbus TCP Client	502	502	ТСР		
Modbus TCP Server	502	502	ТСР		
OPC DA	135	135	ТСР		
OPC DA	137	137	UDP		
OPC DA	138	138	UDP		
OPC DA	139	139	ТСР		
OPC DA	445	445	ТСР		
OPC UA Client	4840	4840	ТСР		
OPC UA Server	48080	48080	ТСР		
PTPv2 (ptp-event) PTPv2 (ptp-general)	319 320	319 320	UDP	IPv4: [IANA] 224.0.1.129 - 224.0.1.132 IPv6 ¹): [IANA] FF02::6B FF0x::181 FF0x::182 FF0x::183 FF0x::183 FF0x::184 IPv4: [IANA] 224.0.1.129 - 224.0.1.132 IPv6 ¹): [IANA] FF02::6B FF0x::181 FF0x::182 FF0x::183	
Ravtek MPx linescanner	2727	2727	ТСР	FF0X::184	
S7 TCP/UDP	4170	4170	TCP/ UDP		
S7-Xplorer	102	102	ТСР		
S7-Xplorer Proxy	9190	9190	ТСР		
SAP Hana	39013	39013	ТСР		
Sigmatek-Xplorer	1954	1954	ТСР		
SIMOTION-Xplorer	102	102	ТСР		
SINAMICS-Xplorer	102	102	ТСР		
Sisteam TCP	8738	8738	ТСР		
TCP Generic (Output)	5010	5010	ТСР		
TCP/IP Text	1500	1500	ТСР		
TDC TCP/UDP	4171	4171	TCP/ UDP		

Interface	Port range		Protocol	Multicast addresses	Remark
TwinCAT ADS	48898	48898	ТСР		
TwinCAT-PLC Broadcast	48899	48899	UDP		
Search					
TwinCAT-Xplorer	48898	48898	ТСР		
VIP TCP/UDP	5001	5001	TCP/		
			UDP		
Watchdog	40001	40001	TCP/		
			UDP		
X-Pact Request	17477	17477	UDP		

Table 5: Ports used by ibaPDA Server (service) for different interfaces

¹⁾ These permanently assigned Multicast addresses are valid across all ranges. This is indicated by an "x" in the range field of the address, which means any valid range value.

5.4.2 ibaPDA Client

Ports used by ibaPDA Client

The listed ports are opened by the respective server.

Interface	Port range		Protocol	Multicast addresses	Remark
ibaPDA Discovery	12900	12910	UDP	IPv4: 226.254.92.220	
ibaPDA Service	9170	9170	ТСР		
ibaQPanel (Webbrows- er)	80	80	ТСР		
ibaQPanel (Webbrows- er)	443	443	ТСР		

Table 6: Ports used by ibaPDA Client when connecting to different servers

5.4.3 ibaPDA-S7-Xplorer Proxy

Ports used by ibaPDA-S7-Xplorer Proxy

Interface	Port range		Protocol	Multicast addresses	Remark
ibaPDA Service	9190	9190	ТСР		

Table 7: Ports used by ibaPDA-S7-Xplorer Proxy

5.4.4 ibaPDA Server Status

Ports used by ibaPDA-Server-Status

Interface	Port range		Protocol	Multicast addresses	Remark
ibaPDA Service	9190	9190	ТСР		

Table 8: Ports used by ibaPDA-Server-Status

5.4.5 ibaHD-Server service

Ports opened by ibaHD-Server (service)

Interface	Port range		Protocol	Multicast addresses	Remark
ibaHD-Server	9180	9180	ТСР		
ibaHD-Server Discovery	12880	12880	UDP	IPv4: 226.254.92.221	
SNMP	1614	1614	UDP		
ibaHD-API	9003	9003	ТСР		

Table 9: Ports opened by ibaHD-Server service

5.4.6 ibaHD-Server Client

Ports used by ibaHD-Server Client

Interface	Port range		Protocol	Multicast addresses	Remark
ibaHD-Server	9180	9180	ТСР		

Table 10: Ports used by ibaHD-Server Client

5.4.7 ibaHD-Server Status

Ports used by ibaHD-Server-Status

Interface	Port range		Protocol	Multicast addresses	Remark
ibaHD-Server	9180	9180	ТСР		

Table 11: Ports used by ibaHD-Server-Status

5.4.8 ibaCapture service

Ports opened by ibaCapture server

Interface	Port	range	Protocol	Multicast addresses	Remark
ibaCapture Discovery	2378	2378	UDP	IPv4: 238.23.7.78	Fixed
ibaCapture WCF ser- vices	14809	14809	ТСР		Fixed
ibaPDA communication	9120	9120	ТСР		Modifiable
ibaPDA communication debugging	6000	6000	ТСР		Modifiable; optional
PTPv2 (ptp-event)	319	319	UDP	IPv4: [IANA] 224.0.1.129 - 224.0.1.132 IPv6 ¹⁾ : [IANA] FF02::6B FF0x::181 FF0x::182 FF0x::183 FF0x::184	Fixed; option- al
PTPv2 (ptp-general)	320	320	UDP	IPv4: [IANA] 224.0.1.129 - 224.0.1.132 IPv6 ¹): [IANA] FF02::6B FF0x::181 FF0x::182 FF0x::183 FF0x::184	Fixed; option- al
SNMP	1616	1616	UDP		Modifiable; optional
RTSP Server	8554	8554	ТСР		Modifiable; optional
Camera replay stream port	24950	24950	UDP		Modifiable; per camera
Camera live stream port	25950	25950	ТСР		Modifiable; per camera; optional

Table 12:Ports opened by the ibaCapture service

¹⁾ These permanently assigned Multicast addresses are valid across all ranges. This is indicated by an "x" in the range field of the address, which means any valid range value.

Note: By default, camera live streams use dynamic ports. The fixed live stream ports allow to set up firewall rules.

Further ports, which may be used to access camera devices are not listed in this documentation.

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ibaCapture GigE Vision Encoder 5.4.9

Ports opened by ibaCapture GigE Vision Encoder

Interface	Port range		Protocol	Multicast addresses	Remark
ibaCapture GigE Vision Encoder WCF services	9868	9868	ТСР		Modifiable; localhost-only
ibaCapture GigE Vision Encoder WCF services	14810	14810	ТСР		Fixed; ocal- host-only

Table 13: Ports opened by ibaCapture GigE Vision Encoder

5.4.10 ibaCapture-ScreenCam

Ports opened by ibaCapture-ScreenCam

In	terf	ace			Port	range	Protocol	Mult
	~		6	6	7070	7070		10 4

Interface	Port range		Protocol	Multicast addresses	Remark
ibaCapture-ScreenCam discovery	7072	7072	UDP	IPv4: 226.254.92.221	Fixed
ibaCapture-ScreenCam WCF services	9191	9191	ТСР		Modifiable
ibaCapture-ScreenCam camera instance	9700	9700	ТСР		Modifiable per instance
ibaPDA communication	9892	9892	ТСР		Modifiable

Ports, opened by ibaCapture -ScreenCam Table 14:

5.4.11 ibaVision

Ports opened by ibaVision

Interface	Port range		Protocol	Multicast addresses	Remark
ibaVision discovery	7110	7110	UDP	IPv4: 239.255.255.250	Fixed
ibaVision WCF services	7110	7110	ТСР		Modifiable
Video output module	7110	7110	ТСР		Modifiable; per module
ibaPDA input module	7111	7111 7111			Modifiable; per module
ibaPDA output module	7111	7111	ТСР		Modifiable; per module

Table 15: Ports opened by ibaVision

Note: The default port number is always the same, but ibaVision automatically assigns distinct port numbers during configuration.



5.4.12 ibaDatCoordinator

Ports opened by ibaDatCoordinator

Interface	Port range		Protocol	Multicast addresses	Remark
ibaDatCoordinator	8800	8800	ТСР		
ibaDatCoordinator ser- vice discovery	12861	12861	UDP	IPv4: 226.254.92.220	

Table 16:Ports opened by ibaDatCoordinator

Ports used by ibaDatCoordinator

Interface	Port range		Protocol	Multicast addresses	Remark
ibaHD-Server	9180	9180	ТСР		
SNMP	1612	1612	UDP		
TCP/IP Watchdog	40002	40002	ТСР		
OPC UA Server	48081	48081	ТСР		

Table 17:Ports used by ibaDatCoordinator

5.4.13 ibaLicenseService-V2

Ports opened by ibaLicenseService-V2

Interface	Port range		Protocol	Multicast addresses	Remark
Configuration PortBe	8766	8766	ТСР		
Data	9033	9033	ТСР		
Transport port for Sup- port file	8767	8767	ТСР		

Table 18:Ports opened by ibaLicenseService-V2

5.4.14 ibaAnalyzer

Ports used by ibaAnalyzer

Interface	Port range		Protocol	Multicast addresses	Remark
ibaHD-Server	9180	9180	ТСР		
Microsoft SQL-Sever	1433	1433	ТСР		
Oracle	1521	1521	ТСР		
MySql/MariaDB	3306	3306	ТСР		
PostgreSQL	5432	5432	ТСР		
IBM DB2	50000	50000	ТСР		

Table 19:Ports used by ibaAnalyzer

5.4.15 ibaDaVIS

Ports used by ibaDaVIS

Interface	Port range		Protocol	Multicast addresses	Remark
Microsoft SQL-Sever	1433	1433	ТСР		
MySQL/MariaDB	3306	3306	ТСР		
Oracle	1521	1521	ТСР		
PostgreSQL	5432	5432	ТСР		
Web interface HTTP	80	80	ТСР		
Web interface HTTPS	443	443	ТСР		
ibaHD-API	9003	9003	ТСР		

Table 20: Ports used by ibaDaVIS

5.4.16 ibaManagementStudio

ibaManagementStudio Server

Interface	Port range		Protocol	Multicast addresses	Remark
Web interface*	10522 10522		ТСР		Modifable
Agents (WAN Mode)*	10519	10519	ТСР		Modifable

Table 21: Ports opened by ibaManagementStudio Server

ibaManagementStudio Agent

Ports opened by ibaManagementStudio Agent

Interface	Port range		Protocol	Multicast addresses	Remark
Software interaction*	10521	10521	ТСР		Modifable
Agent discovery	10517	10517	UDP	IPv4: 238.23.7.100	
Agent (LAN Mode)*	10518	10518	ТСР		Modifable
Agent (WAN Mode)*	10519	10519	ТСР		Modifable

 Table 22:
 Ports opened by ibaManagementStudio Agent

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5.4.17 ibaCMC

Ports opened by ibaCMC

Interface	Port range		Protocol	Multicast addresses	Remark
MQTT Broker	1883	1883	ТСР		Modifiable
	8883	8883			(TLS)
FTP Server (FTPS)	41521	41521	FTP		Modifiable
Traces	41514	41514	UDP		Modifiable
Web interface	80	80	ТСР		Modifiable
Web interfce	443	443	ТСР		Modifiable

Table 23: Ports opened by ibaCMC

Configuration and modification of ports by editing appsettings.json file.

5.4.18 ibaLogic Server

Ports opened by ibaLogic Server

Interface	Port range		Protocol	Multicast addresses	Remark
ibaLogic Server	6510	6510	ТСР		
ILUS Update	22012	22012	ТСР		
Microsoft SQL-Server	1433	1433	ТСР		
OPC Control Service	22050	22052	UDP		
Communication					
OPC UA Endpoint	21060	21061	ТСР		
PMAC Communication	21000	21002	ТСР		
PMAC Communication	21004	21005	ТСР		
PMAC Control Service	22046	22049	UDP		
Communication					
PMAC Network Discov-	22044	22045	UDP		
ery					

Table 24: Ports opened by ibaLogic Server

5.4.19 ibaLogic Client

Ports used by ibaLogic Client

Interface	Port range		Protocol	Multicast addresses	Remark
ibaLogic PDA Express Communication	21003	21003	ТСР		
ibaLogic Server Com- munication	6510	6510	ТСР		

Table 25:Ports used by ibaLogic Client

5.4.20 ibaLogic PMAC

Ports used by ibaLogic PMAC

Interface	Port	range	Protocol	Multicast addresses	Remark
ibaLogic OPC Server Communication	21004	21005	ТСР		
ibaLogic PDA Express Communication	21003	21003	ТСР		
ibaLogic Server Com- munication	21000	21002	ТСР		
PMAC Network Discov- ery	22044	22044	UDP		
PMAC Port in ibaLogic V4	23042	23042	?		
Timing-Diagnostics Tool	22013	22013	ТСР		

Table 26:Ports used by ibaLogic PMAC

5.4.21 ibaLogic OPC Server

Ports used by ibaLogic OPC-Server

Interface	Port range		Protocol	Multicast addresses	Remark
OPC UA Endpoint	21060	21061	ТСР		
PMAC Communication	21004	21005	ТСР		

Table 27:Ports used by ibaLogic OPC Server

5.4.22 Third party software

WIBU CodeMeter Runtime

The software CodeMeter Runtime is a third party software, which is used to license iba software products. Therefore, it needs to be installed where iba software products are licensed by the WIBU system.

Ports, used by WIBU CodeMeter Runtime

Interface	Port range		Protocol	Multicast addresses	Remark
Standard CodeMeter	22350	22350	ТСР		modifiable
communication					
HTTP (WebAdmin)	22352	22352	ТСР		modifiable
HTTPS (WebAdmin)	22353	22353	ТСР		modifiable

Table 28: Ports used by WIBU CodeMeter Runtime

Note



For more information about ports and access permissions, please refer directly to WIBU-SYSTEMS AG (http://www.wibu.com).





6 Notes on the secure operation of iba hardware

All iba devices connected via fiber optics and operated with the 32Mbit Flex protocol must be able to communicate with the following ports via the ibaFOB-D network adapter:

Interface	Port Range		Protocol	Multicast addresses
Device identification	62000	62000	ТСР	
Flex Device configuration	62101	62101	ТСР	
Flex Device discovery	62010	62010	UDP	

Table 29:Ports used by the ibaFOB-D network adapter

Some devices also have a network interface for which additional ports in local networks must be enabled on the firewall to ensure correct operation.

6.1 ibaClock

Interface	Port I	Range	Protocol	Multicast addresses
Daytime	13	13	TCP/UDP	
Time	37	37	TCP/UDP	
Webinterface	80	80	ТСР	
NTP	123	123	TCP/UDP	IPv4: [IANA]
				224.0.1.1
				IPv6 ¹⁾ : [IANA]
				FF0x::101
РТР	319	320	TCP/UDP	IPv4: [IANA]
				224.0.1.129 -
				224.0.1.132
				IPv6 ¹⁾ : [IANA]
				FF02::6B
				FF0x::181
				FF0x::182
				FF0x::183
				FF0x::184
Flex UDP Communication Port	62012	62012	UDP	

Table 30:Ports used by ibaClock

¹⁾ These permanently assigned Multicast addresses are valid across all ranges. This is indicated by an "x" in the range field of the address, which means any valid range value.

6.2 ibaBM-DP

Interface	Port Range		Protocol	Multicast addresses
Simulation mode/diagnostics	999	999	ТСР	
Web interface	80	80	ТСР	

Table 31: Ports used by ibaBM-DP

6.3 ibaW-750

Interface	Port Range		Protocol	Multicast addresses
Configuration / Discovery	7072	7072	TCP/UDP	
ACQ/PLC	7082	7082	UDP	
NBNS (Name Resolution Ser-	137	137	UDP	
vice)				

Table 32: Ports used by ibaW-750

6.4 ibaPADU-S-IT, ibaCMU-S, ibaPQU-S

6.4.1 ibaPADU-S-IT

Interface	Port Range		Protocol	Multicast addresses
FTP	21	21	ТСР	
Telnet	23	23	ТСР	
Web interface	80	80	ТСР	

Table 33: Ports used by ibaPADU-S-IT

6.4.2 ibaCMU-S

Interface	Port Range		Protocol	Multicast addresses
FTP	21	21	ТСР	
Telnet	23	23	ТСР	
Web interface	80	80	ТСР	

Table 34:Ports used by ibaCMU-S

6.4.3 ibaPQU-S

Interface	Port Range		Protocol	Multicast addresses
Calculated values	62303	62303	UDP	

Table 35: Ports used by ibaPQU-S

6.5 ibaPADU-C

Interface	Port Range		Protocol	Multicast ad- dresses
NTP	123	123	TCP/UDP	IPv4: [IANA]
				224.0.1.1
				IPv6 ¹⁾ : [IANA]
				FF0x::101
FTP	21	21	ТСР	
DHCP	67	68	UDP	

Table 36:Ports used by ibaPADU-C

¹⁾ These permanently assigned Multicast addresses are valid across all ranges. This is indicated by an "x" in the range field of the address, which means any valid range value.

6.6 The iba PC, ibaDAQ family and ibaM-DAQ

When securing the iba computers (ibaRackline, ibaDeskline) as well as ibaDAQ and ibaM-DAQ devices, the requirements and technical solutions in your environment must be used as a benchmark.

As a minimum, it must be ensured that your system is equipped with efficient protection against malware and necessary updates to compensate for known vulnerabilities.

Abrupt shutdown of Windows systems may result in corruption of the file system. Therefore, it is advisable to protect the systems by means of a UPS (uninterruptible power supply). This can ensure that your system is protected against short-term voltage fluctuations, and will shut down properly in the event of a prolonged supply voltage failure.



Fig. 13: Example for ibaRackline with UPS

The ibaRackline computer is shut down over the network using additional software provided by the UPS manufacturer.



Fig. 14: Example for ibaDAQ with UPS

In this example, the 24 V DC UPS outputs a digital signal that is evaluated by the ibaDAQ device and used to trigger a proper shutdown.

7 Support and contact

Support

Phone: +49 911 97282-14

Email: support@iba-ag.com

Note



If you need support for software products, please state the number of the license container. For hardware products, please have the serial number of the device ready.

Contact

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